

Chilliwack ElderCollege 2018 Terms & Conditions

You agree to Chilliwack ElderCollege's Terms & Conditions when you register for a course or purchase a student membership. If you purchase a course or membership online, these are the terms and conditions you agree to when you check this box: I accept the [Terms and conditions](#)

Please familiarize yourself with these terms & conditions below and contact us if you have any questions or concerns **before** making any purchases. Thank you.

Privacy: All Chilliwack ElderCollege activities are carried out in accordance with the **Personal Information Protection Act [SBC 2003] CHAPTER 63.**

As an ElderCollege student, you are responsible to read all course descriptions and ensure you meet all pre-requisites listed including the physical abilities described as **required** by the course you register for.

Students registering online are required to remember an account password.

If you forget your password, please follow the directions to **RESET** it.

Students are responsible to check the course schedule carefully to avoid 'double-booking' into more than one class scheduled at the exact same time.

Refunds are available if a student withdraws from a course **within 48 hours of the first class or as otherwise indicated for select courses.**

Course fees are refundable in the same form as paid **less a \$5.00 administration fee per course. Course fees are not refundable once the course begins.**

ElderCollege cannot refund prepaid expenses such as event admission fees, art course supplies purchased by a student or supplies included in course fees such as cooking ingredients. **Course textbooks are not refundable.**

If ElderCollege cancels a course, you will receive a **full refund.**

→ Membership Fees are Non-refundable ←

Waitlists are automatically created once a course is full. We will email and call you if a seat becomes available. Once you are notified, please contact us within 24 hours to confirm your seat. The next student on the waitlist will be contacted after 24 hours.

Students agree to participate in classroom activities such as attendance taking.

Students agree to provide emergency contact information during registration.

Students agree to read and sign waiver forms for all off-site courses.

Photographs are often taken by ElderCollege's photographer who visits classes and posts photos on our website and in other promotional materials. Students who do not wish to be photographed can request this with the photographer.

Student Membership Cards are issued only upon request and can be picked up in the ElderCollege office during regular office hours. Students registering online can print their membership card from within their online account.

Course Calendars are emailed to all students in PDF format. At this time, all students also receive a hard copy course calendar through Canada Post. The plan is to phase out this mailing in the near future. Let us know if you **DO NOT** wish to have a course calendar mailed to you. We appreciate your help to keep our costs down. 😊

Please Note: the opinions expressed by ElderCollege instructors and presenters do not necessarily reflect those of ElderCollege. We support the concept of academic freedom and freedom of expression.